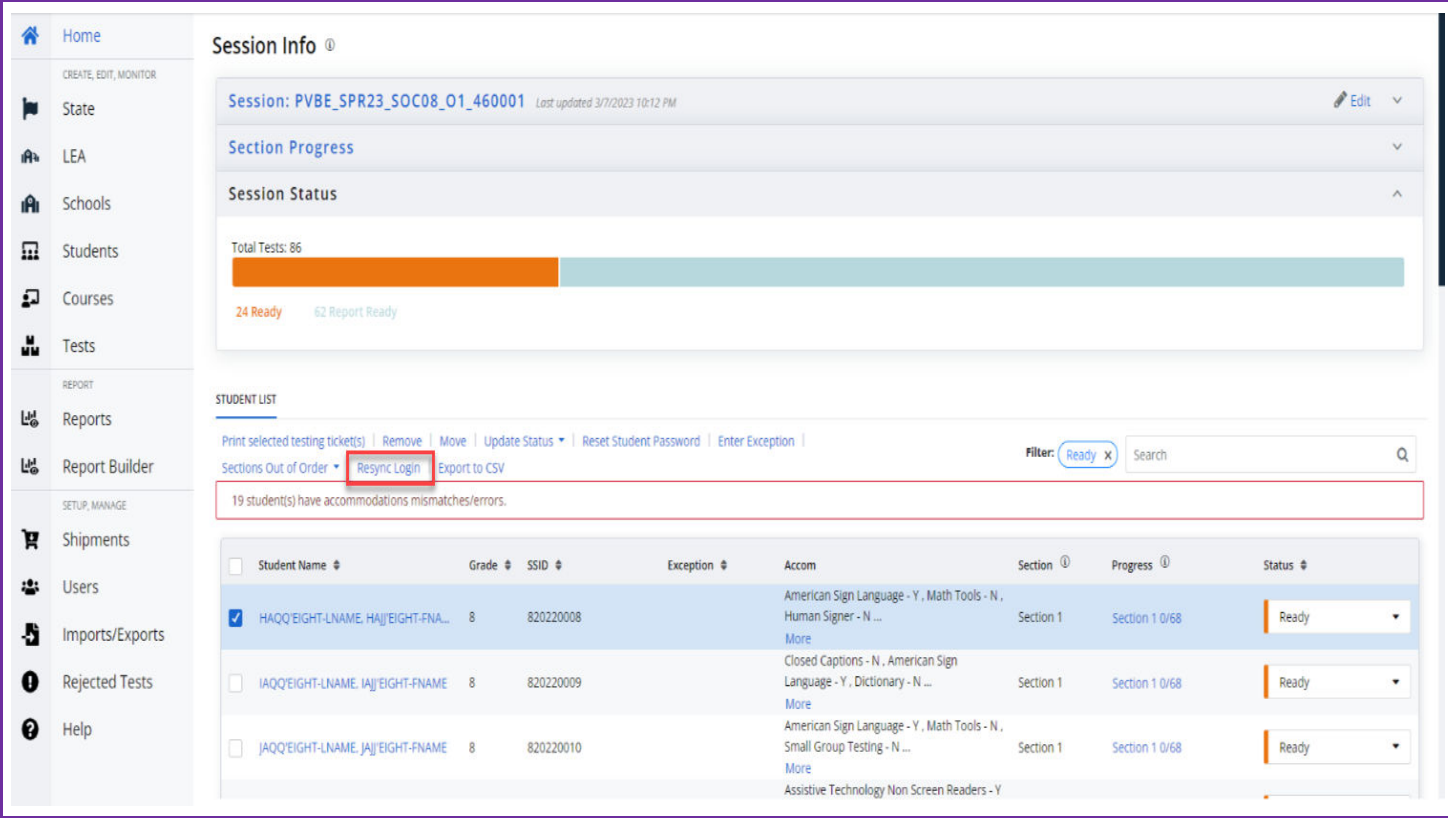**MCAP** Maryland Comprehensive Assessment Program

The purpose of this document is to provide details on the Resync Login button. The Resync Login button is available to the LAC and Pearson Level 2. If you encounter a scenario where this may be needed, please reach out to your LAC or Pearson Level 2.

Details	Screen Shot
Description: A student may be attempting to login but they are unable to do so due to TestNav errors saying "incorrect Seal Code" or "outside of the delivery schedule". Confirm student is using the accurate Seal Code located in Pearson Access and that they are accessing the test during the scheduled session testing window. Resolution: The LAC will then need to use the "Resync Login" option to manually update Pearson Access information for the following: - Seal Code - Section - Item - Delivery Schedule	